

Install on:

Windows server 2016

Windows 10

Windows server 2012, 2012R2

Windows server 2008R2



Detailed functionalities

COMPUTERS   
Process automation
Full data backup / migration
New device setup
Apps pre-loader
Device reset
HDD & SSD Wipe
System diagnostic and repair (Smart Repair)
System performances optimization
Disk cleanup
Security & Privacy check
Integrated trade-in
Reporting & Analytics
Extended hardware diagnostic
Scan viruses and malwares
Undelete
MOBILE DEVICES   
Device auto-recognition
Process automation & enforcement engine
Full data / media transfer / migration
New device setup
Backup & Restore
Apps pre-loader
Device reset
Device health check
In-store flashing
Integrated trade-in
Automated repair booking (+Loaner booking + Insurance booking)
Bulletin board
Device unlock
Reporting / Analytics
Software diagnostic
Extended hardware diagnostic

(1) Device reset (through static images with partitions extended), Wipe and Hardware diagnostics only.
Excluding APFS volumes

(2) Device reset (through static images without partitions resizing), Wipe and Hardware diagnostics only.
Support depends on Linux distribution and disk layout.

To start working with **SDS™ KIOSK** please go to:
www.softthinks.com/contact



SDS™ KIOSK

Softthinks Deployment Suite™

**Make In-Store Mobile Devices & PC support
time efficient & profitable**

**PC & MOBILE DEVICE RETAILERS,
TAKE 5 MINUTES TO DISCOVER HOW TO:**

- Improve Visibility and analysis on IT Returns
- Reduce Costs of PC and mobile devices reverse logistic operations
- Generate Revenue with new service offerings
- Unify Processes for PC and mobile device returns

SDS™ KIOSK

Softthinks Deployment Suite™

Mobile Devices & PC in-store support challenge.

Mobile devices and PCs are central to your consumers' personal and professional lives. Consumers expect their devices to operate at peak performance at all times and do not want to wait 48 hours anymore to have their devices returned in case of failure.

Traditional In-Store Mobile Devices & PC support is either expensive or time inefficient. SDS-Kiosk makes Mobile Devices & PC support profitable & time efficient.

• Improve Visibility and analysis on IT Returns

The first step to logistic process optimization is in the understanding of costs drivers.

To help retailers better identify these drivers, SDS-Kiosk allows them to:

- Record all transactions into a single SQL Database
- Allocate Standard Costs per store, or per brand and per model
- Consult all PCs and mobiles activities made on any site (per date, operation type / module, location) and export XLS / PDF reports
- View the activity on their sites in real time, or during the last 24h
- Push data from the SQL Database to their ERP software and read the data back from the ERP to automate some processes

• Reduce Costs of PC and mobile devices reverse logistic operations

SDS Kiosk monthly fee per store remains the same, no matter how many devices are processed.

SDS Kiosk is designed to be used by users with minimal technology skills. Its interface and its step by step methodology makes it usable by all your associates.

• Generate additional revenue thanks to new service offerings:



CHECKUP



REPAIR



RESCUE



RESTORATION



DATA SANITIZATION



ANALYTICS

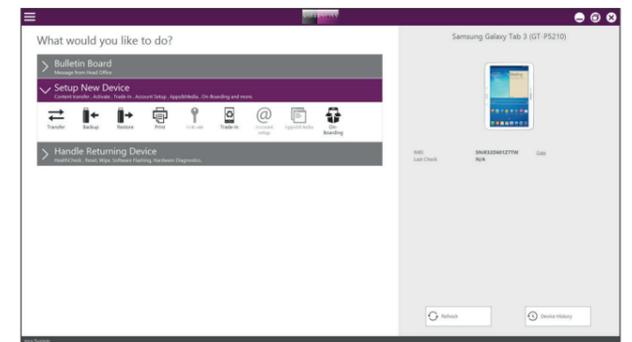
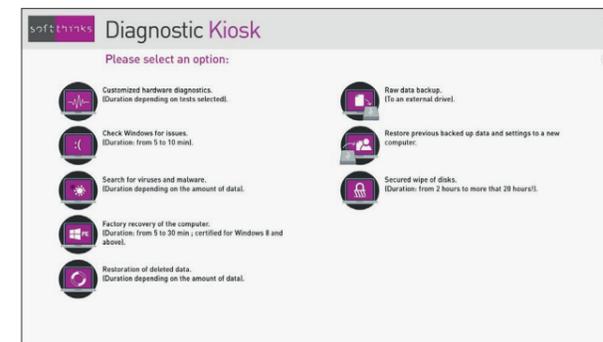
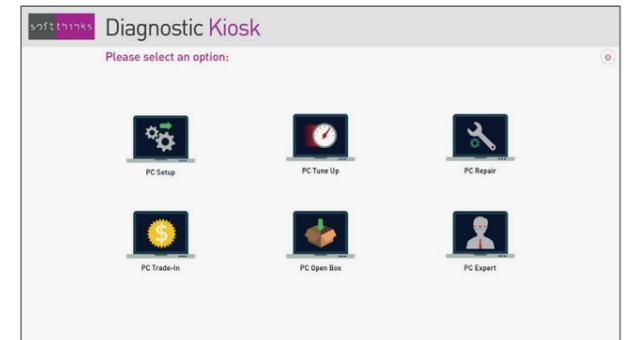
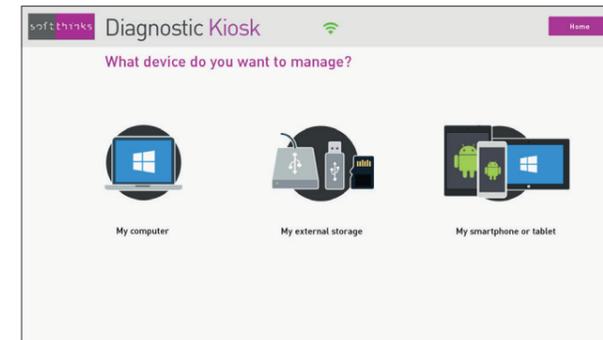
• Unify Processes for PC and mobile device returns

Standardize all IT Returns into one single process with one single solution. Benefit from consistent quality in all locations.

Leverage unified reporting abilities.

Our perfected solution is based on more than a decade of research, development, and application in computer and smartphone recovery and repair.

Integrated & user friendly interface



About us



For 18 years, we helped leading OEMs, Retailers & Refurbishers reduce their IT Support costs.

We support them in their effort to:

- Enforce process efficiency
- Reduce operational expenses
- Drive growth
- Adopt greater agility

For more information or demo request please contact our sales team.

SoftThinks USA:
11940 Jollyville Road,
Suite 225-S
Austin, TX -78759 USA

Contact:
+1 800 305 1754 (Ext 1)
sales@softthinks.com

SoftThinks Europe:
Parc Scientifique de la Haute Borne
15, rue Hergé
59650 Villeneuve d'Ascq
FRANCE

Contact:
+33 3 20 84 87 81
sales.emea@softthinks.com

www.softthinks.com/contact